



**GOVERNMENT OF KARNATAKA**

**Sub: Online service delivery to the businesses -Ease of Doing Business reg**

**Ref: 1) State Level Business Reforms Action Plan 2020-21 released by Department for Promotion of Industry and Internal Trade (DPIIT), dated 25.08.2020.  
2) Government Order No. RD 40 MuNoMu 2017, dated 12.09.2017.**

**\* \* \***

**PREAMBLE:**

The Government of Karnataka has undertaken several measures for improvising the Ease of doing business in the state. With reference to the subject and to promote Ease of Doing Business in the state, the Department of Stamps and Registration has developed online systems for Registration of Firms, Partnership Firms and Property Registration wherein service approvals shall be applied, accepted, and processed through online mode.

Further, as per reference (1), it is to be ensured that all the applications are submitted online. The online system must facilitate applicants to fill up the online application form, upload documents, application submission, e-payment, tracking of application status, and downloading the interim/final digitally signed approval certificate. The applicant must receive SMS and Email notifications at critical stages of application processing such as application submission, query submission & response as well as approval/rejection and other stages, as applicable.

Also, the processing and approval by each approving department/ agency are done mandatorily online without any further requirement of physical presence or manual submission. Besides, an online provision to be provided for Third Parties to facilitate verification about the authenticity of the approval or registration granted by the Department of Stamps and Registration.

Hence, this order;

**Government Order No: RD/67/MNMU/2020, Bengaluru, dated: 30-01-2021.**

Under the circumstances explained in the preamble, the following key features are mandated in the online system/portal for the aforementioned industry services henceforth:

- 1) Standard Operating Procedures with timelines, step by step approval process, document checklists, and applicable fee are published online on the department portal for all departmental services;
- 2) Complete online system for Registration of Firms, Partnership Firms without the need for any physical touch point with following features:
  - a. Submission of application
  - b. E-Payment of application fees
  - c. Track status of the application
  - d. Download the final signed certificate
  - e. Third-party verification

- 3) Complete online system for Property Registrations with:
  - a. Online facility to fix the date and time slot to register the documents intended to be registered in the respective Sub-Registrar's Office and providing an online system for payment of related fees
  - b. Auto-calculation the payable stamp duty, registration fee and other charges automatically based on application/service fees to be paid by the public and market value.
  - c. Online processing of the application and online approval by DR/competent official.
  - d. Online facility for tracking of application
  - e. Facility to download online acknowledgment of application and appointment digitally signed certificates through applicant's login
- 4) System generated SMS and Emails to the applicant at critical stages of the application i.e., application submission, query submission and response, approval/rejection, and others as applicable for aforementioned services
- 5) Disposal of application within the stipulated timeline as mandated under SAKALA (Public Service Guarantee Act) for aforementioned services

By Order and in the name of the  
Governor of Karnataka,

  
(K.EAKESH BABU) 30.11

Under Secretary to Government,  
Revenue Department  
(Stamps and Registration)

To :

- 1) The Accountant General (A&E), Karnataka, Bengaluru.
- 2) Additional Chief Secretary to Government, DPAR (E-Governance), M.S Building, Bengaluru.
- 3) Additional Chief Secretary to Government, Industry and Commerce Department, Vikas Soudha, Bengaluru.
- 4) Inspector General of Registration and Commissioner of Stamps, Kandaya Bhavan, 8<sup>th</sup> Floor, K G Road, Bengaluru.
- 5) Personal Secretary to Chief Secretary to Government of Karnataka, Bengaluru.
- 6) Personal Secretary to Principal Secretary, Revenue Department (DM, Bhoomi & UPOR), MS Building, Bengaluru.
- 7) Personal Assistant to Deputy Secretary to Government, Revenue Department (DM, S&R), MS Building, Bengaluru.
- 8) Guard file / spare copies.